

# **Private Dining**

# **TERMS AND CONDITIONS**

## Pre ordering and final numbers:

All pre orders for events are required to be submitted clearly by email using the form supplied no later than 14 days before the date of your event. After this date has been reached then there are NO changes to be made to the pre order unless organised otherwise with us. Any changes made later than this date we reserve the right to charge full menu per missing quest.

Final numbers must be confirmed 14 days prior to event along with pre orders please note that you will be charged full menu price for final numbers confirmed and should you wish to add any last minute additional members to your party this must be requested in writing via email no later than 7 days prior to event and in order to have this confirmed once agreed we will require full menu per additional guest to be paid to secure.

# Allergies/Dietary Requirements

Much of our menu is adaptable to accommodate however you MUST inform us upon booking of <u>ANY ALLERGIES</u> and <u>DIETARY</u> requirements in your party. We will then provide you with a full breakdown of Allergen/dietary for your keeping along with a separated menu for the individual(s) to pre order from that is specified to their needs.

#### **Bookings**:

Once a menu choice, size of party, date and time has been agreed on by both parties we will require a 50% deposit in order to secure the date. Dates will not be secured and we reserve the right to refuse service without a deposit.

All bookings are subject to a minimum spend, this will be discussed upon booking enquiry. Cancellation:

In the unfortunate circumstances that you need to cancel your confirmed booking our policy is as follows:

- Any cancellation greater than 21 day prior to the event your full deposit will be refunded to you.
- Any cancelation made 21 days and less of event date 50% deposit forfeited
- 14 days and less of event date -100% deposit forfeited

#### Additional information

Should your venue/ date change with prior notice to us the deposit will be held and carried over to a future date.

We reserve the right to alter our prices at any time, these may go up or down. We will advise you of the current price at the time of booking enquiry. These terms and conditions apply to bookings made via email or through our website.

Terms and conditions may change so please check at the time of booking. These will also be attached on any booking confirmation we send you.

Unforeseeable circumstances; in the event that we may have to cancel your booking due to unforeseeable circumstances. We will inform you as soon as possible and offer an alternative or full refund. We cannot pay any compensation or reimbursement of expenses/ costs you may incur as a result of such cancelation/ change outside of the booking.

## Liability

Chef Shorney shall in so far as permitted by law not be liable for any matter whatsoever that is beyond its control, and shall not in any circumstances be responsible for any sequential or indirect loss that may be incurred by the client or its guests, associates or any third party. No liability is accepted by Chef Shorney for any personal injury on or near the venue during dates of the event. The client is responsible for the actions and the behaviour of guests; for any loss or damage to property venue; or loss of personal items belonging to clients or guests.